



## Built for Construction Implementation Services Exhibit

To enable Client’s use of the Services, Built and Client will collaborate to implement Built for Construction Services (“Services” or “Platform”) included on Client’s Order Form (“Implementation Project”). Nothing created by Built pursuant to this Agreement constitutes a work made for hire.

- 1. Implementation Approach.** Built utilizes an agile implementation approach that relies on collaboration between the Built teams and Client stakeholders. The Parties will establish a Client-specific project plan which may vary from this description by mutual written agreement of the Parties (“Implementation Project Plan”).
- 2. Responsibilities of the Parties.** Each Party will provide the resources necessary to successfully complete the Implementation Project Plan including, without limitation, assigning key human resources, validating the timeline based on availability of resources, providing necessary documents and materials, responding promptly to Implementation Project information requests, and promptly participating in user testing. Client will also ensure that all relevant Client systems are backed-up prior to the start of the Implementation Project and remain responsible for internal management and decisions, and communicate with all users about the adoption of Built. Project delays related to Client’s own delays (i.e. Client’s pace of decision making, Client’s lack of resourcing, etc.) may result in additional implementation fees.
- 3. Implementation Process.** The table below provides an overview of a standard Implementation Project including a description of the activities and responsibilities for each phase. Some of the activities are iterative and will be repeated as necessary, and some phases and activities may be performed concurrently. In addition, some phases in the Implementation Process may not be applicable to all Clients. Client and Built will collaborate in good faith to complete the Implementation Project in a timely and workmanlike manner. Implementation Project work will be conducted during Built’s business hours, excluding U.S. federal holidays. Implementation Project work will be performed remotely at each Party’s location and meetings will be virtual.

Implementation Process	Description
<b>Consultation Sessions</b>	<p><u>Configuration:</u> Configuration of the Services to meet the tailored workflow needs of Client.</p> <ul style="list-style-type: none"> <li>• Consultation with Client to understand Client’s workflows, needs, and objectives.</li> <li>• Collaborative development of the Implementation Project Plan, including timeline, resources needed, and milestones.</li> <li>• Tailored workflow configuration within the Platform to meet Client’s workflows (as applicable in the platform).</li> <li>• Establishment of defined approvals permissions based upon the responsibilities of relevant Client users.</li> <li>• Guidance and recommendations for developing internal Built best practices.</li> </ul>



<b>Data Load</b>	<p><u>Load Client Data:</u> Client data will be loaded accurately and efficiently into Client’s instance of the Platform, allowing for a seamless transition of Client’s workflows onto Built.</p> <ul style="list-style-type: none"><li>• Load project data via API integration, CSV upload, or manually into the Platform, as applicable.</li><li>• Built implementation Manager’s services can include the loading of Projects’ high-level historical data to bring overall project data up-to-date. However, the implementation manager’s services do not include loading of individual invoice-level data.</li><li>• <u>For the Project Financials Service only:</u> Implementation manager’s services can include the loading of a single reconciliation draw for each project to bring the project’s historical data up-to-date. However, implementation manager’s services do not include draw-by-draw loading of historical project data.</li></ul>
<b>Training</b>	<p><u>Training:</u> Built shall provide Client with product training on the Platform to ensure adoption and ongoing value realization.</p> <ul style="list-style-type: none"><li>• Training consultations will be provided to Client, so Client can educate users on conducting all processes within the Platform.</li><li>• Training services to allow users to conduct future project setups.</li><li>• General question and answer sessions will be provided.</li></ul>
<b>Stabilization</b>	<p><u>Next Steps:</u> Following the conclusion of the formal user training on the Platform, Built’s implementation team will:</p> <ul style="list-style-type: none"><li>• Monitor and share key performance indicators and ensure project plan benchmarks are achieved to support a successful launch of the Services</li><li>• Host recurring meetings to answer any questions that may arise during the normal course of use of the Services.</li><li>• Host three (3) additional formal check-in meetings with Client to provide additional training, address additional follow-up questions, and if necessary and reasonable for the contracted services and fees, make updates to workflow configuration.</li></ul>